



# COVID-19 Healthcare Access Options

If you have a fever or flu-like symptoms



**Call  
First**

## Call our Doctor Line

Telephone Consultations & Prescriptions  
Monday through Saturday,  
between 8:00 a.m. and 8:00 p.m.  
**US** (619) 365-4346 | **MX** (664) 633-8555

**Virtual  
Visit**

## Telemedicine Consultations

Compliant Video & Telephone Visits  
Call the Member Line to schedule  
**US** (619) 365-4346 | **MX** (664) 633-8555

**In  
Person  
Care**

## Excel Hospital - 24 Hours

Respiratory Triage Area & Express Consultations  
Primary Care/Urgent Care/Emergencies  
Call the Member Line  
**US** (619) 365-4346 | **MX** (664) 633-8555

**Curb-side prescription pick up at Excel Hospital's Express Pharmacy**

**U.S.  
Urgent  
Care**

*Because Your Health is First*

### ♥ MinuteClinic®

Members can go to any of the 58 locations inside CVS/Pharmacy® in California, 14 in San Diego County alone, for urgently needed care.

Visit [cvs.com/minuteclinic](https://www.cvs.com/minuteclinic) to find the clinic nearest you.



Members can schedule on-demand house/office calls, 7 days a week, 8 a.m. to 8 p.m., for urgent care services in select San Diego County areas.

Visit [heal.com](https://www.heal.com) to confirm availability in your area.